

JOB OPPORTUNITY

Franchise Tax Board is an equal opportunity employer to all regardless of race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age, or sexual orientation.

☒ Permanent
Full-time

☐ Permanent
Intermittent

☐ Limited-term
(Temporary)
Length _____

☐ Formal Training
and Development
Assignment

Position Title: Internet Specialist

Location: Central Office

Salary Range: \$3952 - \$4768

Classification: ASSS, APA, PGM II Or PGM L

Section/Unit: Electronic Service Section / 792

Number of Vacancies: 1

Job Description: (includes typical duties)

FTB has an immediate opening for a Internet Specialist to work in the Electronic Services Section (ESS). Under general direction of the ESS Technical manager, the incumbent will be responsible for application/systems support of the FTB Internet WebSite. Job duties will include Website design, installation and maintenance, application coding, installing Window NT, MS Internet information Server and related internet software.

Required Knowledge, Skills, and

Technical knowledge and ability to support Microsoft Windows NT operating systems and MS IIS.
Ability to identify and resolve complex computer software/hardware problems.
Technical knowledge and ability to design/code/test in C, VB, SQL, ASP and HTML.
Ability to communicate with all levels in the organization both in writing and verbally.
Knowledge/experience of the advanced principles and practices of software troubleshooting.

Desirable

Technical knowledge/experience in firewalls, switches and security monitoring devices.
Experience with Telephony systems, IVR and CTI equipment and software.

Mail or hand deliver your application by: Position available until filled

Contact Person: Carey Johnson Telephone Number: (916) 845-6630

Address/Room Number: PO Box 550, Sacramento, CA 95812-0550, Attention: Exams

Special Instructions: Applications will be screened and only the most qualified will be interviewed.

Include both STD 678 and resume.

To be considered for this Job Opportunity, applicants must have permanent civil service status, be reachable on an employment list or have reinstatement eligibility. Applications will be screened and only the most qualified applicants will be interviewed.

All applicants not currently employed with the Franchise Tax Board will be subject to a pre-employment background investigation. The investigation will consist of completion of a pre-employment questionnaire, fingerprinting, and an inquiry to the Department of Justice to disclose criminal records.

TDD is Telecommunications Device for the Deaf and is reachable only from telephones equipped with a TDD device.

Franchise Tax Board's TDD telephone number is (800) 822-6268.

The California Relay Service telephone numbers are: (from TDD Phone) (800) 735-2929; (from Voice Phone) (800) 735-2922.